

Dear Principals:

As we welcomed new Board Members last week, we took some time to review communication protocols with the Board, including Board Member and Principal communications. We hope that this communication protocol as well as Policy BBAA- Customer Service Responsibilities of Board<<http://www.dpsk12.org/policies/Policy.aspx?-db=policy.fp3&-format=detail.html&-lay=policyview&-sortfield=File&-op=eq&Section=B&-recid=12&-find>> provides you with the guidance you need to focus your efforts on leading your school.

As you know, Board Members are elected officials who represent their districts. Part of their function is to understand what is going on in the schools, feeder patterns, and community. As such, you are of course free to talk with Board members and share what's going on in your school.

If you have concerns about your school or district policies, please raise those concerns first with your instructional superintendent so that we can address them. Board members recognize that their role is to understand issues in our schools so that they can help formulate district policies. Since the role of the Board is to act as a seven-member body shaping district policy, under no circumstances do individual Board members have a role in directing you to take or not take any action in your schools.

As Policy BBAA- Customer Service Responsibilities of Board<<http://www.dpsk12.org/policies/Policy.aspx?-db=policy.fp3&-format=detail.html&-lay=policyview&-sortfield=File&-op=eq&Section=B&-recid=12&-find>> states, Denver Board of Education members, as elected officials representing the public, have an obligation to be accessible to the public and assist citizens with suggestions, questions, and complaints regarding Denver schools. Board members shall provide service to the Denver community and in doing so will not involve themselves in administrative matters or management. It is the intent of the Board that customer service be provided to the Denver community through timely and well defined processes that facilitate the District's staff ability to resolve issues effectively and to identify opportunities for systems improvement.

If you have any questions, please let your IS, Ana, or me know.

Best,

Tom